

IMPORTANT ANNOUNCEMENT: NEW CHILD SUPPORT SYSTEM

CHANGE IS HAPPENING

The Indiana Child Support Bureau is in the process of implementing a new statewide child support system for local child support offices. This new system will allow your local Clerk and Prosecutor Offices to better serve children and families across the State of Indiana.

IMPACT

Both custodial and non-custodial parties should note the following.

Custodial Parties:

- Payments may be delayed
- If payment is not received within one week from the typical distribution date, or the amount is different, contact your local county child support office or the Kidsline (contact information below)

Non-Custodial Parents:

- Continue to make timely payments and regularly review paycheck stubs to verify the withholding amount is accurate
 - Clerks will not be accepting cash payments during certain periods

TIMING

Counties will begin using the new system at staggered intervals throughout the remainder of this year. Exact timing is to be determined. Stay tuned for further updates.

QUESTIONS?

The logo for INvest, featuring the word "INvest" in a blue sans-serif font. The "I" and "N" are in blue, and "vest" is in white. The text is set against a yellow rectangular background that is partially overlaid by a blue speech bubble shape on the left side.

Please contact the Child Support Kidsline at 800-840-8757 or your local IV-D Prosecutor's Office.